

Status 01.01.2024

Preamble

Our general terms and conditions of business (Terms and Conditions) are intended to give ourselves and our business partners a common understanding of what DIT DUISBURG INTERMODAL TERMINAL GMBH stands for, and how and according to what rules we behave towards each other within our business relationship. The following basic principles are particularly important for us:

- We keep our agreements;
- We do anything for our customers, provided it is sustainable and legal;
- If something is not right we make it right, and we learn from our mistakes;
- Sustainability has the highest priority with us.

1. General:

- 1.1 In all the activities it undertakes, DIT DUISBURG INTERMODAL TERMINAL GMBH works on the basis of these general terms and conditions of business (Terms and Conditions) and the General German Freight Forwarding Terms and Conditions (ADSp) 2017. and insofar as the above do not specify regulations for the provision of logistics services on the basis of the Logistics Terms and Conditions 2019 (Logistik-AGB-2019) issued by the DSLV.
- 1.2
- 1.3 The ADSp 2017 and the Logistik-AGB-2019 apply as a complement and concretisation of these Terms and Conditions. If a contradiction should arise between the individual conditions, the ADSp 2017 and the Logistik-AGB-2019 are subordinate to DIT DUISBURG INTERMODAL TERMINAL GMBH's Terms and Conditions and the Logistik-AGB-2019 are subordinate to the ADSp 2017.
- 1.4 These Terms and Conditions exclusively apply. General terms and conditions of the customer or otherwise formulated contractual conditions of the customer do not apply, even if they only contain conditions supplementary to the Terms and Conditions of DIT DUISBURG INTERMODAL TERMINAL GMBH.

1.5 These Terms and Conditions and the ADSp 2017 shall also apply as framework conditions for all future business with the same customer, without the necessity to point this out in each individual case.

2. Bases of Price and Performance:

- 2.1 Unless specifically agreed otherwise, the prices offered cover only the services carried out in relation to non-hazardous commercial goods of normal size, weight and nature and in relation to the information provided by the customer. DIT DUISBURG INTERMODAL TERMINAL GMBH may increase the prices according to the actual costs insofar as information provided by the customer regarding the goods and the services to be rendered was incorrect.
- 2.2 The customer is obligated to take over the low water surcharges and energy surcharges applicable in each case.
- 2.3 If DIT DUISBURG INTERMODAL TERMINAL GMBH's costs increase or if, following conclusion of the contract, transportation charges in particular demurrage, port charges, handling tariffs taxes or duties/ surcharges (such as for example energy cost surcharges, emergency surcharges, etc.) are introduced or increased, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to adjust the price accordingly, unless DIT DUISBURG INTERMODAL TERMINAL GMBH is responsible for the increase. The same applies in the case of increases in costs after conclusion of the contract due to changes in tariff agreements for the personnel employed by DIT DUISBURG INTERMODAL TERMINAL GMBH or its vicarious agents.
- 2.4 For repair, maintenance and assembly work carried out on containers, swap bodies, trailers, semitrailers or related equipment, prices are calculated on the basis that any waste material passes into the ownership of DIT DUISBURG INTERMODAL TERMINAL GMBH without remuneration. The prices offered for this work are non-binding and only become binding on written confirmation by DIT DUISBURG INTERMODAL TERMINAL GMBH.
- 2.5 All invoices of DIT DUISBURG INTERMODAL TERMINAL GMBH are payable within ten calendar days of receipt without deductions in the currency stated on the invoice.

3. Contracting of third parties:

DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to make use of third parties in the fulfilment of its obligations, with DIT DUISBURG INTERMODAL TERMINAL GMBH retaining free choice of the third party.



4. Special duties of information / Prohibited goods:

- 4.1 If hazardous goods including substances and objects which, because of their nature, their properties or their condition present any sort of risk or waste are to be transported/stored or handled, DIT DUISBURG INTERMODAL TERMINAL GMBH is to be informed in good time in writing of the exact nature of the hazard and, where necessary, of the precautions that need to be taken. Moreover the customer is obligated to provide all necessary information and to observe national and international regulations.
- 4.2 Explosive goods (Hazardous Goods Class 1 excepting Hazardous Goods Class1.4S), radioactive goods (Hazardous Goods Class 7), infectious substances (Hazardous Goods Class 6.2) and hazardous waste are excluded from transport/storage and handling.
- 4.3 If the customer does not deliver or collect the loading unit containing hazardous goods or waste this also applies to bulk goods/break bulk at the terminal on the day of the transport or within the requirement of the "24-hour Rule" or if the customer fails to instruct DIT DUISBURG INTERMODAL TERMINAL GMBH to store the goods/loading unit at a suitable hazardous goods storage facility (hazardous substances storage facility), DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled
 - a) to store the goods/loading unit at a suitable hazardous goods storage (hazardous substances storage facility) at the expense of the customer:
 - b) to unload, return or, in so far as necessary, destroy the goods or render them harmless, without being liable to pay the consignor compensation;
 - c) to require the customer to replace all the expenses necessitated by this measure.
- 4.4 For temperature-controlled goods the customer is obliged to state the specified temperature along with a tolerance range.
- 4.5 DIT DUISBURG INTERMODAL TERMINAL GMBH may refuse to accept a temperature-controlled consignment if the actual temperature deviates from the set temperature, taking the tolerance range into consideration, unless the customer frees DIT DUISBURG INTERMODAL TERMINAL GMBH in writing from any liability for maintenance of the temperature.
- 4.6 With conclusion of the contract the customer is obligated to inform DIT DUISBURG INTERMODAL TERMINAL GMBH of all occurrences relevant to carrying out the contract, such as for example contravention of rights and the law or authorities' monitoring requirements.

4.7 If the customer is in breach of his duties to provide information – also including those contained in paragraph 3 ADSp 2017 – DIT DUISBURG INTERMODAL TERMINAL GMBH may, depending on the gravity of the breach, refuse to fulfil the contract and withdraw from the contract. Damages resulting from this will be borne by the customer. DIT DUISBURG INTERMODAL TERMINAL GMBH's claim to remuneration/dead freight remains unaffected.

5. Tank containers:

- 5.1 In order to enable the safe transport, handling and/or storage of filled or empty, uncleaned tank containers, the customer assumes the following obligations on handover:
 - a) The armatures must be closed;
 - b) The blind flange must be attached;
 - c) The protection cap for armatures must be in locked position;
 - d) The dome covers and any covering caps must be locked;
 - e) Any attachments, such as fill nozzles, must not overshoot the outer frame;
 - f) Any bands around the tank must be in excellent condition and fit precisely; it is imperative that the insulation of the tank container is not visible and does not protrude;
 - g) Tank containers with ascent aids require a sign warning of overhead electrical danger (ISO 6346). The label must also be affixed near the ascent aid.
 - h) Any frames, ascent aids and steps must not be damaged and must be in full working order and in a safe condition for transport;
 - i) Subsequently attached additional fittings are not permitted;
 - j) In the case of hazardous goods in particular, the payload must not adhere to the exterior of the tank container:
- 5.2 In the event of non-observance of these duties, legal consequences as described in 4.6 above apply.

6. <u>Installation of Flexitanks</u>

- 6.1 Unless otherwise agreed in the contract, DIT DUISBURG INTERMODAL TERMINAL GMBH takes on the correct installation of flexitanks.
- 6.2 Unless the flexitanks are provided by the customer, the choice of flexitanks regarding suitability for a specific purpose shall be made on the basis of written information to be supplied by the customer. Testing the suitability of the flexitank is the sole responsibility of the customer.



- The flexitank must be carefully inspected by the customer before being used by him. Complaints to DIT DUISBURG INTERMODAL TERMINAL GMBH have to be made in writing. Before using the flexitank, but no later than on the next working day after the container has been taken over, the customer shall notify DIT DUISBURG INTERMODAL TERMINAL GMBH in writing of any defects found; otherwise the flexitank shall be deemed to have been handed over in good order and condition.
- 6.4 DIT DUISBURG INTERMODAL TERMINAL GMBH accepts no liability for the product quality of the flexitanks or for their defects, nor for consequential damages insofar as these have resulted from improper handling on the part of the customer.
- 6.5 DIT DUISBURG INTERMODAL TERMINAL GMBH has limited liability for culpably improper installation of the flexitanks, in the event of damage to goods up to the value of the goods and limited to 8.33 Special Drawing Rights per kg weight of goods affected by the damage; and for direct damages other than damage to goods, limited to a maximum of € 50,000.00 per claim. Paragraph 19.6 remains unaffected.

7. Transports of forest products:

- 7.1 Unless there is a contractual agreement to the contrary the customer is obligated to create, at his own account and risk, all technical conditions that are necessary for the proper and safe execution of the order and to maintain these conditions throughout its execution.
- 7.2 The customer shall obtain the owners' authorisations necessary for driving on properties belonging to third parties, non-public roads, ways and spaces and shall hold DIT DUISBURG INTERMODAL TERMINAL GMBH harmless on first request from the claims of third parties resulting from unauthorised use of third party land.
- 7.3 Furthermore, the customer shall ensure that the ground, space and other conditions at the site of the assignment as well as the access routes apart from public roads, ways and spaces allow an orderly and safe execution of the order. In particular, the customer shall ensure that the ground conditions at the loading/unloading point and on the access routes are able to withstand the pressure and other stresses. Third-party information and statements used by the customer to fulfil the obligations incumbent on him are regarded as the customer's own statements.
- 7.4 The carriage-safe loading of the forest products into the loading units provided by DIT DUISBURG INTERMODAL TERMINAL GMBH is the sole responsibility of the customer.

- 7.5 If the customer is in breach of the abovementioned obligations, he is liable to DIT DUISBURG INTERMODAL TERMINAL GMBH for any ensuing damages. If the customer fails to fulfil his obligations, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled, but not obligated, after stipulating a time limit, to carry out in the customer's place and at the customer's expense the activities for which the customer is responsible. The provisions of § 414 (2) of the German Commercial Code (HGB) remain unaffected thereby. The customer must fully indemnify DIT DUISBURG INTERMODAL TERMINAL GMBH against third party damage compensation claims arising from a breach of obligations on the part of the customer. In the case of claims made on DIT DUISBURG INTERMODAL TERMINAL GMBH in connection with the German Environmental Damage Prevention Act (UschadG) or other equivalent public, national or international regulations, the customer must fully indemnify DIT DUISBURG INTERMODAL TERMINAL GMBH within the business relationship, insofar as DIT DUISBURG INTERMODAL TERMINAL GMBH has not caused the damage wilfully or by gross negligence.
- 7.6 If the resources used by DIT DUISBURG INTERMODAL TERMINAL GMBH are damaged at the loading/unloading point without fault of DIT DUISBURG INTERMODAL TERMINAL GMBH, the customer is obligated to provide compensation in full.

8. Choice of transport means

- 8.1 The choice and sequence of transport means used is made by DIT DUISBURG INTERMODAL TERMINAL GMBH in consideration of the interests of both parties.
- 8.2 In so far as additional costs, in particular for parking the goods/loading unit, are incurred as a consequence of changed agreements on dates with the customer or the consignee, the customer shall be informed of this; costs that result from this will be borne by the customer.
- 8.3 The delivery of loading units in the seaport is based on the specifications of the written order. If the intended sea ship is delayed DIT DUISBURG INTERMODAL TERMINAL GMBH may adjust the delivery of the loading unit to the delay without prior notice to the customer, or deliver the loading unit at the time and date originally agreed.

9. Weighing:

9.1 If DIT DUISBURG INTERMODAL TERMINAL GMBH additionally performs weighing according to SOLAS guidelines as a part of the order received, nevertheless the customer, as charterer,



remains solely responsible for fulfilling the obligation arising from the SOLAS guidelines. In the case of slight negligence DIT DUISBURG INTERMODAL TERMINAL GMBH is not liable. Liability for a loss of data is limited to the typical costs and efforts of recovery, calculated on the damage which would have occurred if reasonable data protection measures had been undertaken.

In so far as the order contracted to DIT DUISBURG INTERMODAL TERMINAL GMBH consists exclusively of the weighing, DIT DUISBURG INTERMODAL TERMINAL GMBH will accept liability for fulfilment with the due care of a diligent businessman. In the case of a culpable breach of the duty of care DIT DUISBURG INTERMODAL TERMINAL GMBH is liable for resultant foreseeable damage typical of the contract, limited at the most to the amount of EUR 10,000.-. If the limitation of liability does not correspond to the foreseeable damage typical of the contract, the customer is obligated to inform DIT DUISBURG INTERMODAL TERMINAL GMBH of this in writing beforehand. If in a case of this kind another limitation of liability is agreed, this agreement must be in writing in order to be valid. Paragraph 27 of ADSp 2017 and paragraph 19.6 of these Terms and Conditions apply accordingly.

10. No surveillance

9.2

In performing its duties DIT DUISBURG INTERMODAL TERMINAL GMBH acts with the due care of a diligent businessman. Insofar as permissible by law and not expressly specified in a written agreement on remuneration, neither DIT DUISBURG INTERMODAL TERMINAL GMBH nor its vicarious agents are obliged to monitor the goods while these are in their possession and control, nor are they obliged to seek parking places with surveillance during the transport. This also applies in the case that the customer has made a statement of the value of the goods and/or has made statements regarding the type of goods.

11. Information

All information by DIT DUISBURG INTERMODAL TERMINAL GMBH regarding the duration of the transport, tariffs or other information is generally non-binding. Booking information and all forms of consent are not binding unless they have been communicated by DIT DUISBURG INTERMODAL TERMINAL GMBH in writing. In principle DIT DUISBURG INTERMODAL TERMINAL GMBH does not guarantee any fixed transit times or dates.

11.2 In so far as DIT DUISBURG INTERMODAL TERMINAL GMBH communicates customs tariffs, these are non-binding and subject to change and the customer or his representative is not freed by this from the responsibility of checking the customs tariff numbers. DIT DUISBURG INTERMODAL TERMINAL GMBH performs all customs services exclusively in the name of and for the account of the customer.

12. Takeover/return and control of loading units

- 12.1 On takeover the customer shall inspect the goods/loading unit for damage and make any complaint in writing. The return of empty loading units, in a roadworthy condition and free from residues, shall take place at the agreed place and time. In the event that these conditions are not adhered to, the customer must bear the resulting costs including those for remedying defects and loss of rent.
- 12.2 The customer must hand over the goods/loading units to DIT DUISBURG INTERMODAL TERMINAL GMBH in a transport-safe and operationally safe condition in compliance with legal requirements and technical regulations. At takeover DIT DUISBURG INTERMODAL TERMINAL GMBH is only obliged to perform a visual inspection for evident damage at accessible points. A detailed control beyond this visual inspection especially with tank containers requires agreement between the parties.
- 12.3 The customer must ensure that the loading units are handed over to DIT DUISBURG INTERMODAL TERMINAL GMBH properly closed and, in the case of loaded loading units, that they are transferred sealed.
- 12.4 Contrary to 7.2 of ADSp 2017, DIT DUISBURG INTERMODAL TERMINAL GMBH is not obligated to inspect seals at the transloading interfaces and to document irregularities without remuneration being specified in a written agreement.
- DIT DUISBURG INTERMODAL TERMINAL GMBH may inspect the contents of the loading unit if there are indications that the statements made in the accompanying documents are not accurate, if the accuracy of the information is not confirmed by documentation, or if a seal is damaged. The costs arising hereby are borne by the customer.

13 Acceptance/delivery of goods:

13.1 In so far as the loading unit is loaded by DIT DUISBURG INTERMODAL TERMINAL GMBH or its authorised agents, the time of acceptance is deemed to be the time when the loading of the



loading unit onto the first of all used means of transport is started. Loading starts with the connection of the loading equipment and the loading unit.

- 13.2 In so far as the loading is carried out by the customer or his vicarious agents, the time of acceptance of the loading unit is deemed to be the time when the loading unit is correctly placed on the first of all used means of transport; the placement is complete as soon as the loading equipment and the loading unit have been separated.
- 13.3 If the loading unit is to be loaded with goods after the loading of the unit itself is completed, with regard to these goods acceptance has been completed by DIT DUISBURG INTERMODAL TERMINAL GMBH at the end of the loading, closure and sealing of the loading unit by the customer and takeover of the loading unit by DIT DUISBURG INTERMODAL TERMINAL GMBH.
- The customer shall ensure that the loading units are taken from the unloading site/site of consignment in the order determined by DIT DUISBURG INTERMODAL TERMINAL GMBH. If this does not occur, and if DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible for the reasons for this, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to tranship, lighter, or discharge the goods/loading units wholly or in part to other barges, and/or store them on land. as far as it appears necessary according to the circumstances or the interests of DIT DUISBURG INTERMODAL TERMINAL GMBH or the other parties involved in the cargo. The customer is liable to DIT DUISBURG INTERMODAL TERMINAL GMBH for any additional costs incurred by this. If third parties involved in the cargo with other loading units suffer damages, the customer is obligated to hold DIT DUISBURG INTERMODAL TERMINAL GMBH harmless on first request against the claims of third parties involved in the cargo, in so far as DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible for causing the damages.
- 13.5 In so far as unloading is performed by DIT DUISBURG INTERMODAL TERMINAL GMBH or its vicarious agents, the time of the end of the correct unloading from the means of transport used last is deemed to constitute handing over; unloading is ended as soon as the unloading equipment is separated from the loading unit.
- 13.6 In so far as the loading unit is unloaded by the consignee or by his vicarious agents, the time when unloading from the last means of transportation which is used is started is deemed to

constitute handing over; unloading begins with creation of the connection between the loading equipment and the loading unit.

- 13.7 If goods are to be removed before unloading of the loading unit, with regard to these goods handing over is deemed to have taken place when the loading unit was placed ready for unloading, at the latest when the doors of the loading unit were opened.
- 13.8 The customer can himself load, or can have loaded, the loading unit onto the next transportation means to be used, or the consignee can unload the loading unit or have it unloaded from the delivering transportation means. In this process the regulations and instructions of the carrier must be observed. The customer shall bear the consequences of incorrect loading or unloading of loading units, in so far as they were not based on incorrect instructions on the part of the carrier.

14. Waiting times:

- The goods/loading units are collected and delivered according to the transportation schedule or according to individual agreement. Waiting times resulting from dispatch for which DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible will be charged to the customer. Waiting times are deemed to be all times which exceed the unpaid time for loading and unloading at a terminal or a loading / unloading place as agreed in the individual case, or when a waiting time appropriate for the transport means and circumstances concerned is exceeded. Payment for waiting times is in accordance with the waiting time agreement within the respective tariff agreement per loading unit to be transported, for each individually agreed time interval which is commenced.
- 14.2 On arrival at the at the loading or unloading point DIT DUISBURG INTERMODAL TERMINAL GMBH must notify the consignor or consignee of readiness to load/unload and must document the point in time. If there are indications that loading or unloading cannot take place within a reasonable time due to circumstances that are not the responsibility of the carrier, the latter must promptly inform the customer and seek instructions. If despite all efforts DIT DUISBURG INTERMODAL TERMINAL GMBH does not receive instructions from the customer, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled, after the maximum tolerable waiting time has been exceeded, to remove the truck from loading/unloading point at the expense and risk of the customer and to cause the goods to be put in temporary storage at an appropriate place against payment.



A waiting time is reasonable if loading or unloading takes place within two hours of notification of readiness to load/unload by the carrier

- 14.3 If it becomes evident after the goods have been accepted that long waiting periods will have to be expected at the destination terminal in the seaport for reasons which are outside the control of DIT DUISBURG INTERMODAL TERMINAL GMBH, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled, under consideration of the interests of the customer, to approach a substitute terminal in the (sea)port of destination and to let the goods be unloaded there at the customer's risk.
- 14.4 When the customer is informed of this situation, he is obliged to instruct DIT DUISBURG INTERMODAL TERMINAL GMBH straight away as to whether DIT DUISBURG INTERMODAL TERMINAL GMBH should organise the transfer from the substitute terminal to the destination terminal in the customer's own name and on the customer's account. The customer is also obliged to inform DIT DUISBURG INTERMODAL TERMINAL GMBH of special circumstances regarding the transported goods such as e.g. the requirement to connect reefer containers to a reefer station, if the original order to DIT DUISBURG INTERMODAL TERMINAL GMBH does not include an obligation to maintain a specific transport temperature, or the customer should coordinate this directly with the substitute terminal, warehouse or transhipment terminal.
- 14.5 If DIT DUISBURG INTERMODAL TERMINAL GMBH cannot obtain instruction within an appropriate time, DIT DUISBURG INTERMODAL TERMINAL GMBH shall take those measures which are in the interest of the customer. As well as transfer, DIT DUISBURG INTERMODAL TERMINAL GMBH is also entitled to entrust the goods to a third party for safekeeping. In this case DIT DUISBURG INTERMODAL TERMINAL GMBH is only liable, insofar as permitted by law, for exercising due diligence in the choice.
- 14.6 DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to claim reimbursement for the necessary expenses incurred by all measures taken in accordance with points 11.3 and 11.4 and to claim appropriate remuneration, unless the obstacle is within the scope and control of DIT DUISBURG INTERMODAL TERMINAL GMBH.
- 14.7 Apart from this the provisions of § 419 HGB (the German Commercial Code) remain unaffected.
- 15. Service hindrances:

- 15.1. As well as those hindrances mentioned in paragraph 12.2 ADSp 2017 hindrances to service regarding inland waterway transport also include Low Water, for example a gauge value of <81 cm measured at the Kaub Gauge and/or <181 cm at the Duisburg/Ruhrort Gauge and/or <31 cm at the Emmerich Gauge and/or <195 cm at the Köln (Cologne) Gauge in so far as the barge is required to pass this/these point(s).
- 15.2 If the seaport, as the place of receipt, declares an acceptance stop to DIT DUISBURG INTERMODAL TERMINAL GMBH. DIT DUISBURG INTERMODAL TERMINAL GMBH must immediately inform the consignor of this. If there are no or only insufficient capacities available on the part of DIT DUISBURG INTERMODAL TERMINAL GMBH for the temporary storage of loading units necessitated by the transport situation, or if a situation later develops that makes a transfer of already stored loading units necessary in order to maintain the operability of the handling facilities, DIT DUISBURG INTERMODAL TERMINAL GMBH will inform the customer of this and will obtain his instructions. If no instructions are able to be obtained, DIT DUISBURG INTERMODAL TERMINAL GMBH may implement further measures in accordance with § 419 (3) of the German Commercial Code (HGB). In the case of storage in accordance with § 419 (3) sentence 2 HGB, the customer expressly allows storage with a third party. The costs arising from these measures are borne by the customer. The customer must generally ensure that for loading units containing dangerous goods, the temporary stay on the premises of DIT DUISBURG INTERMODAL TERMINAL GMBH is kept to a minimum.
- 15.3 In the event of hindrances to service, both parties are entitled to withdraw from the contract. This also applies if the order has already been partially executed. If one of the parties withdraws, DIT DUISBURG INTERMODAL TERMINAL GMBH shall be reimbursed for the costs which it deemed to be necessary to be incurred or which were incurred in the interest of the customer.
- 15.4 Governmental and/or official acts beyond DIT DUISBURG INTERMODAL TERMINAL GMBH's control do not affect the rights of DIT DUISBURG INTERMODAL TERMINAL GMBH towards its customer; the customer is liable towards DIT DUISBURG INTERMODAL TERMINAL GMBH for all claims arising out of such. Claims of DIT DUISBURG INTERMODAL TERMINAL GMBH against the state or third parties are not affected.
- 15.5 For the duration of the hindrance to service, DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled, at its discretion



- a) either to carry out the transportation and to charge the freight costs agreed for the entire transportation route;
- b) or to withdraw from the contract completely and to charge for dead freight as well as to cause the already loaded goods/containers at the cost and risk of the customer to be unloaded at a suitable location or to be stored or to be transported onward by other transport means. All additional costs, additional freight costs and expenses which are caused by unloading at an intermediate port, storage or onward transportation will be on account of the goods.
- In so far as goods/containers for export are to be transported via the seaport, the customer is obligated if required by regulations to undertake an electronic preannouncement of the accompanying customs documents of the goods/container in the Export Control System (or another designation for the system used by the relevant seaport) in good time before the arrival of the export container or the goods in the seaport. If this is not done the seaport operator will not accept the export container/goods. The additional resulting costs, for example transfer costs, storage costs, return costs or other costs shall be borne by the customer.

16. Dead freight:

- 16.1 DIT DUISBURG INTERMODAL TERMINAL GMBH can claim the whole of the agreed remuneration as far as agreed destination if
 - a) the customer does not supply or only partially supplies the agreed goods, even after a suitable period of grace (not necessary in the case of fixed-time contracts):
 - b) unloading of the goods is required at a terminal or the premises of a final customer which requires a shorter transportation route:
 - c) the continuation of the transport is prevented permanently or for some period of time for reasons for which DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible;
 - d) the transport is only performed in part, for reasons for which DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible, e.g. the means of transportation sinks or does not reach the destination for some other reason:
 - e) the goods have been destroyed, lost, seized, withdrawn, damaged, decreased or rendered worthless by some other means for which DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible.
- 16.2 If the customer cancels the order two working days before the transportation is due to start or declares that the transport has to be postponed temporarily or indefinitely, DIT DUISBURG

- INTERMODAL TERMINAL GMBH is entitled to charge the customer half the agreed remuneration.
- 16.3 It is not a prerequisite for the assertion of these claims that the transport means are at readiness, or that the insufficient fulfilment of the contract is the responsibility of the customer or his vicarious agent; these claims also exist if the obstacle to the transportation is the result of a failure on the part of the customer to comply with information duties.
- 16.4 Claims for compensation for damages and demurrage, freight surcharges and also costs associated with general averages remain unaffected.

14. <u>Insurance of the goods:</u>

To the exclusion of paragraphs 21.2. and 21.3 ADSp 2017 DIT DUISBURG INTERMODAL TERMINAL GMBH will only arrange insurance in accordance with paragraph 21.1 ADSp 2017 in the event that it is expressly instructed in writing to do so.

18. <u>Liability of the Customer:</u>

- 18.1 The customer is strictly liable to DIT DUISBURG INTERMODAL TERMINAL GMBH regardless of fault for all damages resulting from inaccurate, unclear, incomplete or late information and/or accompanying documents, as well as from non-observance of import regulations, export regulations and transit regulations or other legal provisions. Paragraph 29 ADSp 2017 remains unaffected.
- 18.2 If the customer culpably fails to fulfil in due time duties incumbent upon him, he is liable to DIT DUISBURG INTERMODAL TERMINAL GMBH for all costs and outlays incurred as a result, including the provision of personnel and resources.
- 18.3 The customer is responsible for third parties engaged by him; this applies in particular to observance of the operating regulations /codes of practice that apply with regard to the DIT DUISBURG INTERMODAL TERMINAL GMBH terminals.
- 18.4 If following takeover of the goods or container there are grounds to suspect that due to the condition of the goods/container there may be danger, including danger to life and limb, the environment or other things, or if this danger is already present, the customer must if requested by DIT DUISBURG INTERMODAL TERMINAL GMBH ensure an immediate and effective remedy, or DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to carry out all measures that are necessary and/or ordered by public authorities, in order to minimise or prevent the



- hazard/damage. In the absence of fault of DIT DUISBURG INTERMODAL TERMINAL GMBH the customer must reimburse all costs and damages incurred as a result.
- 18.5 Apart from this the customer is liable for any culpable breach of obligation, including the liability of his vicarious agents and assistants.
- The customer shall hold DIT DUISBURG INTERMODAL TERMINAL GMBH, its employees and vicarious agents (such as subcontractors and third party service providers) harmless on first request from claims by third parties, e.g. relating to customs, taxes and fines, in as far as DIT DUISBURG INTERMODAL TERMINAL GMBH is not responsible for these third party claims, and/or in as far as the claims exceed the contractual or legal liability of DIT DUISBURG INTERMODAL TERMINAL GMBH. The obligation to indemnify. includes all sanctions such as for example financial penalties and penal duties against DIT DUISBURG INTERMODAL TERMINAL GMBH imposed by authorities and organisations as a result of a breach of duty on the part of the customer. The indemnity obligation also includes all sanctions such as economic sanctions, trade sanctions or financial sanctions of states, communities of states, authorities or organisations that are made against DIT DUISBURG INTERMODAL TERMINAL GMBH as a result of a breach of duty by the customer.
- 18.7 The customer bears the sole responsibility for ensuring that the goods/loading units handed over for transport are accompanied by all the necessary authorisations. The customer indemnifies DIT DUISBURG INTERMODAL TERMINAL GMBH from all detrimental consequences resulting from a failure to comply with this obligation.

19. Liability of DIT DUISBURG INTERMODAL TERMINAL GMBH:

19.2

- 19.1 The grounds and extent of the liability of DIT DUISBURG INTERMODAL TERMINAL GMBH are in accordance with sections 22 ff. ADSp 2017.
 - If DIT DUISBURG INTERMODAL TERMINAL GMBH is only responsible for handling, DIT DUISBURG INTERMODAL TERMINAL GMBH shall be liable for breach of its obligations in connection with the handling of goods and all associated services, including transhipment-related interim storage, only in the event of fault. In this case, if there is a failure to hand over punctually liability for the proven damage is limited to a maximum of three times the handling fee; in the case of loss, damage or destruction of the goods liability for the proven damage is limited to 8.33 Special Drawing Rights (SDR) per kg of the weight affected, and for indirect damage other than to goods to a maximum of € 125.000,00 per claim.

- 19.3 In the event of damages, expenditure and/or delays arising from force majeure neither party has a right to claim reimbursement or damages from the other. Force majeure includes especially, but is not limited to, natural events such as storms of 8 Bft or stronger, flooding, lightning, snow, ice, hail; a particularly serious case of theft as referred to in § 243 of the German Criminal Code (StGB) in as far as DIT DUISBURG INTERMODAL TERMINAL GMBH has taken reasonable measures to prevent it and other events which it was not within the power of the party concerned to prevent by reasonable means. This ruling also applies to the storage in transit and the authorised storage of containers or other stored goods at the DIT Duisburg Intermodal Terminal GmbH terminal concerned.
- 19.4 The extent of the liability of DIT DUISBURG INTERMODAL TERMINAL GMBH for the loss, damage or destruction of loading units is limited to the fair value, taking the residual value into account.
- 19.5 [Has been removed]
- 19.6 In the case of wilful intent or negligence equivalent to intent according to § 435 of the German Commercial Code (HGB) on the part of DIT DUISBURG INTERMODAL TERMINAL GMBH and its vicarious agents (such as subcontractors and third party service providers) or injury to life and limb or in cases of mandatory legal liability, the above liability limitations do not apply.
- 19.7 Otherwise the parties assume that the above limitations of liability correspond to foreseeable damage typical of the contract; if this is not the case the customer shall inform DIT DUISBURG INTERMODAL TERMINAL GMBH of this in writing. If a different limitation of liability is agreed in this case it must be in writing in order to be valid.
- 16.6 The limitations of liability also apply to claims under tort.

2ü. Liability provisions to the benefit of DIT DUISBURG INTERMODAL TERMINAL GMBH

To the extent permitted by law DIT DUISBURG INTERMODAL TERMINAL GMBH can also fully claim for itself exclusions and limitations of liability, time limit reductions and waivers of recourse that are agreed between the customer and the consignee or between the customer of DIT DUISBURG INTERMODAL TERMINAL GMBH and the customer's client.

21. General average:

21.1 The Rheinregeln IVR in the currently valid version apply for the general average.



- 21.2 The general average statement will be opened and processed at the location determined by DIT DUISBURG INTERMODAL TERMINAL GMBH or by an average adjuster named by DIT DUISBURG INTERMODAL TERMINAL GMBH. The entire cargo on board of the vessel shall participate in the general average.
- 21.3 The customer shall be liable to DIT DUISBURG INTERMODAL TERMINAL GMBH as joint and several debtor for all contributions made to the general average by the customer's goods.
- 21.4 DIT DUISBURG INTERMODAL TERMINAL GMBH is entitled to require a written undertaking for these contributions and also to require a cash contribution. If the requested cash contribution is refused or not paid on time, DIT DUISBURG INTERMODAL TERMINAL GMBH shall be entitled to exercise a lien on the containers and the cargo.
- 21.5 In each and every case in which the liability of DIT DUISBURG INTERMODAL TERMINAL GMBH is either excluded or limited DIT DUISBURG INTERMODAL TERMINAL GMBH is not liable to render contributions due from the customer even if the danger has been caused by the act, neglect or default of DIT DUISBURG INTERMODAL TERMINAL GMBH's servants or agents. Customers are not entitled to withhold payment of any such contributions or to set off against them any claims for damages or recourse. Right of retention as regards the general average contribution is expressly excluded.

18. Choice of Law and legal venue

- 22.1 German law shall apply to all contracts concluded with DIT DUISBURG INTERMODAL TERMINAL GMBH.
- 22.2 The exclusive legal venue for all disputes with merchants in the legal sense, legal persons under public law or special funds under public law is Duisburg. In the case of Art. 31 CMR and Art. 46 § 1 CIM this agreement on jurisdiction shall be deemed to be an additional agreement on jurisdiction.
- 22.3 However DIT DUISBURG INTERMODAL TERMINAL GMBH is also free to sue the customer at the latter's place of residence or business.

23. Severability and safeguard clause:

23.1 If any provision of these General Terms and Conditions is held to be invalid or unworkable, or if any provision should become invalid or unworkable, the validity of the remaining provisions of the General Terms and Conditions shall not be affected. In place of the invalid or unworkable

- provision, another valid and workable provision shall replace it whose effects are as close as possible to the economic objectives pursued by the contractual parties with the invalid or unworkable provision. The foregoing provisions shall apply correspondingly in the event of gaps or omissions in the General Terms and Conditions.
- 23.2 These General Terms and Conditions of Business are available in English and German. In case of doubt, only the German version shall apply.